



SIMPLY DIAL 2-1-1

to access family, health,
and social service resources.

Help starts here 211 connects you to expert, caring help. Every call is completely confidential.

A team of compassionate, highly trained community specialists who are available to help you access the best local resources and services to address any need.

- IMPACT 211 maintained an uninterrupted 24/7/365 coverage
- There were 4,693 calls from Washington County residents
- There were 2,330 unduplicated clients
- 6,061 referrals to 379 different agencies

2023

TOP 5 MAJOR CATEGORY REQUESTS

- Mental Health
- Housing
- Health Care
- Shelter and Homeless
- Substance Use Disorder

NUMBER OF CALLS FROM COMMUNITIES

West Bend (53095)	938	Slinger	95
Hartford	334	Kewaskum	86
West Bend (53090)	327	Allenton	52
Germantown	304	Colgate	23
Jackson	112	Hubertus	23

• Toll-free
1-866-211-3380

• Text your zip code to
898-211

• Search online at
impactinc.org

