

IMPACT 
2-1-1™
Get Connected. Get Answers.

Washington County 2-1-1 Report

Since 2013, United Way of Washington County has partnered with IMPACT to provide resources and referral services to local residents. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory make it easy for residents to get connected to local information, agencies, and assistance.



2022 NUMBERS

NUMBER OF CALLS FROM COMMUNITIES		
1	West Bend	1,414
2	Germantown	1,041
3	Hartford	936
4	Kewaskum	232
5	Slinger	193
6	Jackson	186
7	Allenton	97
8	Colgate	70
9	Hubertus	56
10	Richfield	48

TOP 10 MAJOR CATEGORY REQUESTS
Mental Health
Housing
Health Care
Shelter and Homeless
Utility Assistance
Substance Abuse
Individual, Family & Community Support
Information Services
Legal, Consumer and Public Safety
Food/Meals

**SIMPLY DIAL
2-1-1**

to access family, health, and social service resources.

- *Toll-free*
1-866-211-3380
- *Search online at*
impactinc.org
- *Text your zip code to*
898-211



United Way of Washington County